



41 Division Street
Brick, New Jersey 08724
Phone: 732-840-9090
Fax: 732-458-6258
www.GreenCoveMarina.com

Welcome to Green Cove Marina! We are very proud that you have chosen us as your new marina and we will work hard to ensure that your stay with us is always enjoyable. We have compiled this list of FAQs and guidelines to help get you acquainted with your new marina.

CONTACT INFORMATION: We know how valuable your free time is, so if you ever have an issue or problem, please don't hesitate to contact us.

Phone: 732-840-9090
Fax: 732-840-1074

Mailing Address: 37 Division Street
Brick, NJ 08724

<u>General Manager:</u>	<u>Jason</u>	<u>jason@greencovemarina.com</u>
<u>Service Manager:</u>	<u>Chuck</u>	<u>chuck@greencovemarina.com</u>
<u>Dockmaster:</u>	<u>Karen</u>	<u>karen@greencovemarina.com</u>

HOURS OF OPERATION (in season)*:

Marina Office	Tuesday – Saturday	8:30 – 5:00
Service Department	Tuesday – Saturday	7:30 – 4:00
Security Gate (closed all day Sunday & Monday)	Tuesday – Saturday	8:00 – 5:15
Fuel Dock (closed all day Monday)	Tuesday – Saturday Sunday (in season)	8:00 – 3:30 10:00 – 3:30
Pool	In season, Daily	Dawn to Dusk

***Off-season hours vary from mid-December to March**

AT YOUR SLIP: The slips are each designed to allow parking for one vehicle behind the boat, as well as a couple of your chairs for relaxing and/or small grill. We ask that when setting up your area, you confine your belongings to the width of your boat only – if you drift into your neighbor's space, he drifts into his neighbor and so on. **Please bear in mind that anything you bring for use at your slip must be taken home each year, regardless of whether you winter store with us or not.** Your slip includes use of a marina-supplied dock box and is also equipped with a water hookup for the hose that you supply. Your lines can be set to the pilings and/or cleats – if you need additional cleats, please just ask. Electric service is optional at each slip at \$165 for 20 amp service or \$215 for 30 amp. For our smaller boats or those without onboard electric, we do offer service for battery chargers, radio etc. for only \$75. Most boats 30' and over will have metered electric and will hook up directly with the power company; others have twin 30 amp service for flat rate \$250. Refrigerators, ice makers, and/or electric drink coolers are not allowed behind your slip at any time.

VEHICLES & GUEST PARKING: There are no sleep-in tents, blow-up shelters, RVs, pop-ups, campers or any like vehicles allowed behind your slip or any other place within the marina at any time. Simply put, if your boat does not have overnight accommodations, we do not expect you to sleep here. Guest parking can be found along the wooden fence that goes the length of the marina; to the right of the front office; along the retaining wall that runs opposite to A-dock and at the very beginning of A-dock, **before** any boat docked there. Do **NOT** park in front of **any** slip other than your own. We issue a warning for the first violation; after that we have the vehicle towed at the owner's expense and then banned from the marina.

DOCKS & PILINGS: Please don't fasten any fire hose or carpet to the wood decking, pilings or catwalks. They retain and trap moisture which rots the wood and causes obvious hazards. We recommend using fenders/bumpers to avoid rub marks on your hull. We do periodic checks of the docks & pilings and will remove any carpeting we find left on any wood surface.

UMBRELLAS & SHADE STRUCTURES: In the past few years, many of our guests have chosen to erect tents, awnings and other shade structures in front of their slips. While we want you to enjoy your time at Green Cove, we do require that when you leave your boat, you collapse the structures and/or take down your umbrellas. It has happened quite often that a breeze will come in and upend a canopy, an umbrella or a tent and then cause damage to someone's boat as well as the umbrella itself. Even if you are taking your boat out for just an hour, **please** fold down your umbrella!

YOUR CONTACT INFORMATION: Please be sure that we always have your current email address on file. Almost 100% of our correspondence is strictly email, including the informative monthly newsletter, so you don't want to miss out.

THE POOL: Use of the pool is included in your slip rate and is at your own risk. You must have a GCM Pool Pass in order to use the pool, and they are available in the marina office for a deposit of \$2 each. We do not allow children under the age of 15 to be at the pool without adult supervision. Although we welcome you to invite your friends and family to enjoy the pool with you when you are here, we do not allow guests use of the property when you are not here to accompany them. Most importantly, we **do not allow glass** of any kind at the pool due to breakage concerns. If you see someone with a glass bottle, please remind them of this very basic safety measure.

THE BATHROOM BUILDING: The main bath house is at the front of the marina and offers 4 showers and stalls in both the men's and ladies rooms. It is air-conditioned in the summer and heated in the fall for your comfort. Because we have a pump system to hook into town sewer lines, we do ask that you only use the toilet paper we provide and **do not** use so-called "flushable" wipes that clog our system. We also have dedicated disposal containers for sanitary items in the ladies room. In the summer, we provide a temporary facility next to the pool with a head and sink.

PUMP OUT: We have pump out service throughout the marina; either at your slip for \$15 or at the fuel dock for \$5. If you are one of our year-round customers and meet the requirements of the "Preferred Plan", pump outs are at no charge for the season. If you would like to have pump out service performed at your slip, simply call the office and schedule one by Thursday of each week for a pump out on Friday. You do not have to be present for this service.

PORT-A-POTTIE: We have a port-a-pottie cleaning station to the right of the bathroom building at the top of the hill for your use.

BOAT INSURANCE: Green Cove Marina requires that you maintain a minimum of \$50,000 liability insurance on your vessel. Kindly notify your insurance agent that we need a Certificate of Insurance listing Green Cove as a “certificate holder”. Your agent will know exactly what you need and can fax it to us at 732-840-1074 or email to karen@greencovemarina.com. We appreciate your cooperation.

PET PRIVILEGES: We are a pet-friendly marina and welcome your dogs to come visit when you do. You will find several clean-up stations throughout the marina stocked with bags for your convenience. We do ask that you keep your dog leashed at all times; not everyone thinks a 90 lb. Rottweiler is adorable! Pets are **never allowed in the picnic area, the bathrooms or the pool** and we thank you for cooperating with this policy.

PICNIC AREA: The landscaped picnic area next to the pool and across from F-dock is for everyone’s enjoyment. Please feel free to use the facility as often as you’d like along with the charcoal grill we have provided. We have a bocce ball set as well as horseshoes in the office for you to borrow as you like, but we do ask that you keep your children from climbing on the rocks and riprap in this area. Also, please note that for sanitary reasons, dogs are prohibited from entering this area.

FACEBOOK & INSTAGRAM: We try and keep our Facebook & Instagram pages up-to-date with listings of events in the marina and news throughout the boating industry. We post announcements and articles that you won’t find in newsletters or emails, so please “Like” on us on our page at [GCM Facebook](#) and you will always be in the know.

LOCKING SECURITY GATE: The gate to the entrance of the marina is on the same schedule with the office and is therefore only open Tuesday through Saturday from 8 a.m. to 5 p.m. You may pick up gate cards in the office that will grant you 24 hour access; we supply two and additional ones can be purchased for \$15 each, but we do limit the number anyone can purchase. Your gate card only works if your boat is here for the current season and if your account is up to date.

OUTSIDE MECHANICS/CONTRACTORS: Obviously, we hope you will support your marina for all your repair and maintenance needs, but if your boat and/or engine is under warranty and requires an outside contractor to come in, they must stop in the office and furnish us with proof of insurance with the same limits we carry, or we cannot allow them on the property. Any **non-warranty** work by outside contractors must be done off our property.

WiFi: Wireless internet is available throughout the marina after Memorial Day for \$20 for one code or \$35 for three. Each wireless code will work on only one device, and can be purchased in the office during regular business hours.

SECURITY CAMERAS/CCTV: We do have cameras placed throughout the marina to bolster our security measures. Our system is wired to a central monitoring station with playback and recording capability.

SPARE KEYS: It’s a good idea to leave us a spare set of keys to your boat; we keep them secure in our parts room under Chuck’s watchful eye. Could be useful if you make the trip all the way here and realize you forgot the keys, but also could be very helpful for us in case of an emergency with your boat.

JET SKIS AND PERSONAL WATERCRAFT: We offer two options for storing your PWC; there are a limited number of in-water jetports available to current customers at \$975 per season or you may purchase a trailer tag for \$350 (plus tax) and keep the PWC on its trailer at the designated area behind the pool. Outside customers without a boat here may only purchase the in-water jetports at the rate of \$1,195 per season. **Jet Skis and/or jet boats, trailers, etc. may not be left behind your slip or in the water at any time.** If you do not have an assigned space for your PWC then you may use the ramp at no charge and then the trailer must fit next to the fence along the roadway: **this is the only space designated for daily use** of PWCs where the trailer won't run the risk of being towed to the locked area at the back of the marina. Daily use and parking for PWCs is first-come, first-serve and cannot be reserved.

GOLF CARTS: We have had multiple issues with golf carts in the past, especially in cases where parents have allowed children free use throughout the property. In a last ditch effort to allow golf carts without an ADA permit, we must insist that everyone comply with the following rules:

- Each golf cart must be registered with the office with some basic information in order to obtain a no-cost sticker from us that will allow you to keep the cart in front of your slip.
- All golf carts must be insured for liability coverage and you will be asked to provide proof of same to the office.
- No children under the age of 15 can operate a cart without an adult in the front seat with them.
- Under no circumstances can the golf carts be used for races throughout the marina.

GOOD NEIGHBOR POLICIES: We want to do everything possible to ensure that everyone can enjoy their hard-earned leisure time with us. Here are a few of our very basic "good neighbor policies":

- No music that can be heard outside your cabin after 11 pm
- No foul language, yelling and/or screaming
- No pets that are not leashed when off the boat
- No open flames, fire pits, or chimineas
- No running engines at your slip for excessive time (over 10 minutes)
- Observe the 5 mph speed limit throughout the marina

TOWNSHIP FIRE BUREAU POLICIES: For a complete list of regulations we must adhere to, please click [here](#). It is important to familiarize yourself with these rules as if we get cited, we get fined and then pass that along to you!

SEE SOMETHING, SAY SOMETHING: We work hard to make sure everything throughout the marina is in good condition and safe working order. If you see anything that needs attention from a loose board to a loose dog, please help us out by letting us know. We appreciate anyone that takes the time to let us know about any problem, and nothing is too unimportant to tell us!

WHEN YOU LEAVE YOUR BOAT: Please, please!! Do not leave bags of trash at your slip. Please, please!! Do not leave carpeting on your catwalk or the boardwalk in front of your boat. Please, please!! Be sure to take down your shade structure or umbrellas and secure everything as tightly as though a big wind storm is coming through.

We have tried to think of the most often-asked questions but I'm sure we've missed some. Let us know what we should add to our FAQ – we appreciate your input!!